



National Day x Shopback. (“Promotion”) Terms & Conditions

1. [ShopBack Exclusive] Earn up to \$200 Cashback on ShopBack *1 August – 31 October 2021 (both dates inclusive)*

- 1.1. This promotion is valid from 1 August - 31 October 2021, and available only on the ShopBack mobile app.
- 1.2. Shopper must download the latest version of ShopBack app and link his / her VISA / Mastercard / DBS NETS / PayLah! to his / her ShopBack account.
- 1.3. Shopper must shop at participating Jem retailers on ShopBack and make payment using the linked card or mode of payment.
- 1.4. **Tier 1A: Buy and redeem any participating retailer’s deal on the ShopBack app**
 - 1.4.1. Shopper is eligible to redeem one (1) sure-win in-app scratch card tagged to a random bonus cashback amount when he / she buys and redeem a retailer’s deal on ShopBack from participating Jem retailers.
 - 1.4.2. Retailer’s deal must be purchased within the campaign period from 1 August – 31 October 2021.
 - 1.4.3. Sure-win in-app scratch card will only be dispensed upon utilisation of retailer’s deal in-store.
 - 1.4.4. Shopper must utilise retailer’s deal in-store at Jem latest by 30 November 2021 or by the expiry date of the deal - whichever is earlier.
 - 1.4.5. To check on purchased deals, tap on ‘Account’ tab within the ShopBack app and select ‘Deal Purchases’ section.
 - 1.4.6. To utilise the retailer’s deal in-store, shopper can launch the deal he / she wish to use from the ‘Deal Purchases’ section within the ShopBack app. Shopper can tap on the ‘Use Now’ button and request for the store staff to type in the 4-digit pin number.
 - 1.4.7. Only retailer’s deals utilised at Jem retailers will qualify for this promotion.
 - 1.4.8. Sure-win in-app scratch card must be redeemed latest by 30 November 2021. Any requests for extension of validity will not be entertained and no reminders will be sent prior to expiry of scratch cards.
 - 1.4.9. To redeem the scratch cards, shopper must launch and “scratch” the scratch card within the ShopBack app to reveal the cashback value.
 - 1.4.10. Cashback from the sure-win in-app scratch card will be capped at max. \$2 value.



1.5. **Tier 1B:** Spend a min. of \$5 in-store in a single transaction at any participating retailer

- 1.5.1. Shopper is eligible to redeem 1x sure-win in-app scratch card tagged to a random bonus cashback amount when he / she make a min. \$5 qualifying transaction in-store at participating Jem retailers on ShopBack.
- 1.5.2. Min. \$5 spend must be made in a single transaction.
- 1.5.3. Splitting of bills is strictly not allowed.
- 1.5.4. Sure-win in-app scratch card will be dispensed for each qualifying transaction within 7 days from the date of purchase.
- 1.5.5. Qualifying transactions will only include transactions made by a linked VISA / Mastercard / DBS NETS / PayLah! at ShopBack GO partner retailers offering in-store cashback or loyalty rewards within the promotion period.
- 1.5.6. Sure-win in-app scratch card must be redeemed latest by 30 November 2021. Any requests for extension of validity will not be entertained and no reminders will be sent prior to expiry of scratch cards.
- 1.5.7. To redeem the scratch cards, shoppers must launch and “scratch” the scratch card within the ShopBack app to reveal the cashback value.
- 1.5.8. Cashback from the sure-win in-app scratch card will be capped at max. \$2 value.

1.6. **Tier 2:** Accumulate \$50 spend at Jem to get additional sure-win in-app scratch card

- 1.6.1. Shopper is eligible to redeem additional sure-win in-app scratch card tagged to a random bonus cashback amount for every \$50 accumulated spend at participating Jem retailers.

Spend	Random Scratch Card Value
1 st \$50	\$0.50 to \$20 Bonus Cashback
2 nd \$50	\$2 to \$40 Bonus Cashback
3 rd \$50	\$5 to \$60 Bonus Cashback
4 th \$50	\$20 to \$80 Bonus Cashback

- 1.6.2. There is no cap to the number of transactions accumulated for \$50 spend but only qualifying transactions made at participating Jem retailers will be included.
- 1.6.3. Qualifying transactions refer to any retail transactions which do not arise from refunds, disputes, unauthorised or fraudulent purchases.
- 1.6.4. Up to 4 additional scratch cards will be awarded per ShopBack user throughout the promotion period.
- 1.6.5. All redemptions are valid on a first-come-first-serve basis and while stocks last.



- 1.6.6. Shoppers must download the latest version of the ShopBack app.
- 1.6.7. To be notified when a scratch card is earned, shoppers must enable ShopBack app notifications.
- 1.6.8. Shoppers are encouraged to turn on their ShopBack app notifications to receive alerts on their cashback and rewards. To turn on notifications, tap on 'Account' tab within the ShopBack app, scroll down to 'Account Settings' section, select 'Notification Settings' and 'Enable Notifications'.
- 1.6.9. If an eligible ShopBack user fail to receive a scratch card after 7 days of transaction, he / she can email help@shopback.sg or file a case via the missing cashback service in-app.
- 1.6.10. To file a missing cashback case in-app, shopper can check the 'Account' tab, scroll down to 'Get Help' section, click on 'Report Missing Cashback' and select 'ShopBack GO Transaction'.
- 1.6.11. All bonuses and Cashback earned can be either withdrawn into a bank account / DBS PayLah! account or use to purchase deals on ShopBack.
- 1.6.12. All bonuses and Cashback earned can only be withdrawn to a bank account / DBS PayLah! account once a ShopBack user has accumulated \$10 worth of redeemable Cashback (from either ShopBack or ShopBack GO purchases).
- 1.6.13. All Bonus Cashback will be automatically credited to qualifying customers' ShopBack accounts, no later than 30 November 2021.
- 1.6.14. ShopBack & Lendlease reserve the right to amend/cancel the promotion and its terms at any time.
- 1.6.15. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply. Refer to full terms here: <https://www.lendleaseplus.com/terms-of-use>
- 1.6.16. All other standard ShopBack terms and conditions apply. Visit <https://app.shopback.com/zqUGPB9V0hb> for more information.
- 1.6.17. All promotions are further subject to the General Terms & Conditions as set out below.



2. Lendlease Plus x ShopBack New Sign-Up Bonus

1 August – 31 October 2021 (both dates inclusive)

- 2.1. New members who sign up using the promo code stated on the Lendlease ShopBack page via the Lendlease Plus mobile app or lendleaseplus.com shall be awarded with Bonus 5,000 Plus\$ and earn 5.6X Plus\$ on their first qualifying receipt.
- 2.2. To locate the promo code within the ShopBack app, shopper can select the 'In-Store' tab on the homepage and scroll down to 'Featured Campaigns' to view the Lendlease ShopBack campaign page.
- 2.3. Bonus 5,000 Plus\$ will be awarded into Members' account instantly upon successful membership registration.
- 2.4. First receipt must be uploaded via the Lendlease Plus mobile app or the L3 Concierge desk within 3 months from sign-up date.
- 2.5. Limited to the first 5,600 new and eligible sign ups throughout campaign period.
- 2.6. 5.6X Plus\$ will be calculated based on 1X base Plus\$ and 4.6X bonus Plus\$.
- 2.7. Bonus Plus\$ are capped at 20,000 Plus\$ per receipt per transaction date for each member based on base spend.
- 2.8. Plus\$ awarded to members for receipt spending remain subjected to the standard Lendlease Plus points awarding mechanism, with applicable daily cap limit as well as prevailing Terms & Conditions.
- 2.9. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply. Refer to full terms here: <https://www.lendleaseplus.com/terms-of-use>.
- 2.10. All promotions are further subject to the General Terms & Conditions as set out below.



3. [Lendlease Plus Members Exclusive] Celebrate Singapore's 56th Birthday

1 – 22 August 2021 (both dates inclusive)

- 3.1 Lendlease Plus Members are eligible to get additional 5,600 Plus\$ when they spend min. \$56.
- 3.2 Max. two (2) same-day combined receipts per redemption.
- 3.3 Limited to one (1) redemption of 5,600 Plus\$ per member per day, capped at max. six (6) redemptions of 5,600 Plus\$ throughout the campaign period.
- 3.4 Limited to the first 20,000 redemptions throughout the campaign period on a first-come-first-served basis.
- 3.5 Redemption is available via receipt submissions via the Lendlease Plus mobile app or the L3 Concierge desk.
- 3.6 Receipts can only be submitted once via Lendlease Plus mobile app or L3 Concierge Desk. Duplicated receipts will strictly be rejected.
- 3.7 All other standard terms and conditions of the Lendlease Plus Rewards Programme apply. Refer to full terms here: <https://www.lendleaseplus.com/terms-of-use>.
- 3.8 All promotions are further subject to the General Terms & Conditions as set out below.



General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at 1 August 2021 to participate in any promotions or redemption events forming part of the Promotion. Lendlease Retail Pte. Ltd. (**"The Management"**) reserves the right to request for proof of age at any time.
- ii. All redemptions and participation in Promotion must be made on the same day as purchase.
- iii. Last redemption will be 30 mins before the closing hours of the L3 Concierge Desk. Concierge Desk will operate from 11am – 8pm from 1 – 18 August 2021, subjected to extension. Usual Concierge Desk operating hours will be from 10am – 10pm daily.
- iv. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs (by non-Jem retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards / gift vouchers / memberships / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem outlet, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly excluded. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- v. Notwithstanding the provisions herein, The Management reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- vi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- vii. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Jem or The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Jem (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- viii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- ix. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- x. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xi. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.