



## Chinese New Year 2022 Campaign: Huat with 8citement (“Promotion”) Terms & Conditions

### 1. Red Packets: Kawaii Packs of Prosperity

7 January – 15 February 2022 (both dates inclusive)

- 1.1. Shoppers are eligible to redeem one (1) exclusive set of red packets at the Concierge Desk with a minimum nett spend of **\$80** in two (2) same-day combined receipts in Jem®.
- 1.2. Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 1.3. Redemption is limited to a maximum of two (2) sets per shopper per day regardless of total amount spent.
- 1.4. Redemption is only available at Jem L3 Concierge Desk, from 10am till 9:30pm daily, unless otherwise stated.
- 1.5. Limited to first 25,888 redemptions throughout promotion period, on a first-come first-served basis or while stocks last.
- 1.6. All redemptions must be made on the same day as spend.
- 1.7. All redemptions are further subject to the General Terms & Conditions as set out below.

### 2. \$10 Lendlease vouchers: Blossoming Rewards (Lendlease Plus Members Exclusive)

7 January – 15 February 2022 (both dates inclusive)

- 2.1. Lendlease Plus Members are eligible to redeem one (1) \$10 Lendlease E-Voucher with a minimum nett spend of **\$188** at Jem®, within three (3) combined same-day receipts.
- 2.2. Receipts from FairPrice Xtra require double spending for redemption.
- 2.3. Lendlease Plus Members can clock their spend by uploading receipts via the Lendlease Plus mobile app. E-Vouchers will be credited to their wallet in-app upon approval of qualifying receipts within 2 working days.
- 2.4. The \$10 Lendlease E-Vouchers shall be issued to qualifying members in the form of one (1) piece of \$10 Lendlease E-Voucher.
- 2.5. There will strictly be no conversion of redeemed E-Vouchers to physical Vouchers.
- 2.6. All redemptions must be made on the same day as spend.
- 2.7. Limited to first 468 redemptions per day, on a first-come first-served basis or while stocks last.
- 2.8. Limited to a maximum of two (2) redemptions per Lendlease Plus Member per day, regardless of total amount spent.
- 2.9. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 2.10. All redemptions are further subject to the General Terms & Conditions as set out below.



### 3. \$10 Lendlease vouchers: Blossoming Rewards (Citi Credit Cardmembers Exclusive)

7 January – 15 February 2022 (both dates inclusive)

- 3.1 Promotion period is from 7 January – 15 February 2022 (both days inclusive), while stocks last.
- 3.2 Citi Credit Cardmember who charge a minimum nett spend of **\$188** (“Qualifying Spend”) at Jem®, from 7 January – 15 February 2022, are eligible to redeem one (1) additional \$10 Lendlease E-Voucher.
- 3.3 Citi Credit Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- 3.4 Nett spend refers to the final payment amount of purchase after all discounts, points redemption, Lendlease vouchers and retailer vouchers / gift cards redemption.
- 3.5 The \$10 Lendlease voucher shall be issued in the form of one (1) piece of \$10 Lendlease E-Voucher to qualifying members.
- 3.6 The Qualifying Spend is based on up to (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non- Jem retailers), banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards / gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid.
- 3.7 To receive the additional \$10 Lendlease E-Voucher, the eligible Citi Credit Cardmember must present up to a maximum of three (3) same-day receipts, Credit Card Charge Slip and corresponding Citibank Credit Card at Jem L3 Concierge Desk only (Last redemption at 9.30pm).
- 3.8 Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- 3.9 The additional \$10 Lendlease E-Voucher is limited to the first 2,000 Citi Credit Cardmembers only. Redemption is on a first-come, first-served basis and while stocks last.
- 3.10 Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 3.11 Terms and conditions stated on Lendlease vouchers apply.
- 3.12 Citi Credit Cardmember may contact Jem at 6225 5536 in the event of any disputes regarding the Promotion.



- 3.13 Citibank and Jem's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 3.14 Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 3.15 Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with the vouchers ("Redeemed Products") and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party.
- 3.16 Citibank and Jem reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 3.17 "Citibank" refers to Citibank Singapore Limited and "Jem" refers to Lendlease Retail Investments 3 Pte Ltd.
- 3.18 All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.19 All redemptions are further subject to the General Terms & Conditions as set out below.

**4. Lendlease Plus In-App Exclusive Game: Huat's The Number**

*7 January – 28 February 2022 (both dates inclusive)*

- 4.1. Lendlease Plus Members are eligible to redeem one (1) game chance with a minimum nett spend of **\$20** at Jem®, in one (1) receipt.
- 4.2. Each qualifying receipt is limited to one (1) game chance only, regardless of total amount spent.
- 4.3. Game chances are limited to a maximum cap per mall per day, based on the following:
 

Membership Tier	Game chances awarded
Basic	Ten (10) chances
Premium	Twenty (20) chances
- 4.4. Game chances will be awarded to the member's game page upon approval of eligible receipts submitted via the Lendlease Plus mobile app or at Jem's L3 Concierge Desk (last redemption at 9.30pm.).
- 4.5. Game chances will only be issued to receipts transacted from 7 January – 28 February 2022.
- 4.6. Game chances will only be valid for 72 hours from time of issue or till 28 February 2022, 11.59pm, whichever is earlier. Any unused chances after 28 February 2022 will be forfeited. No extension will be entertained.



- 4.7. New Lendlease Plus Member sign-ups via the mobile app or [lendleaseplus.com](https://lendleaseplus.com), with promo code “LLPCNY22”, will be awarded with one (1) additional game chance and one (1) piece of \$5 Lendlease E-Voucher. Promo code is limited to first 5,000 successful sign-ups only.
- 4.8. Lendlease Plus Members will be awarded two (2) additional game chances for every successful referral made, using their unique referral code (found on the ‘Refer a Friend’ tab under the ‘More’ page). Referral bonus is limited to first 5,000 successful referrals only. Upon successful sign-up using the unique referral code, referees will be awarded a \$5 Lendlease E-voucher only, credited into their app-wallet.
- 4.9. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 4.10. All redemptions are further subject to the General Terms & Conditions as set out below.
- 4.11. Game Rules
  - 4.11.1. Each round of game starts with a base of 1,000,000 Plus\$ (worth \$500 Lendlease E-Voucher) in the ingot.
  - 4.11.2. Lendlease Plus Members must guess the missing numbers in the correct sequence to unlock the ingot.
  - 4.11.3. The missing number is in a random sequence of the numbers 1, 2, 3, 4, 5, 6, 7 only.
  - 4.11.4. For every wrong guess, 10,000 Plus\$ (worth \$5 Lendlease E-Voucher) will be added to the ingot by Lendlease Plus. The maximum amount that can be accumulated in the ingot is capped at 4,000,000 Plus\$ (worth \$2,000 Lendlease E-Voucher).
  - 4.11.5. The round continues until a successful guess has been made by one (1) member.
  - 4.11.6. If there is no winner by Day 4, the 2nd missing number will be revealed at 12pm.
  - 4.11.7. If there is no winner by Day 5, the 3rd missing number will be revealed at 12pm.
  - 4.11.8. If there is no winner by Day 6, the 4th missing number will be revealed at 12pm.
  - 4.11.9. If there is no winner by Day 7, the 5th missing number will be revealed at 12pm.
  - 4.11.10. The round will end when one (1) winner guesses the missing numbers to unlock the ingot and wins the total amount of Plus\$ accumulated in the ingot. Only the first person that guesses correctly will win.
  - 4.11.11. The Plus\$ will be awarded to the winner’s in-app wallet. Prize accorded is strictly non-transferrable and not exchangeable for cash, credit or otherwise.
  - 4.11.12. A new round will start the next day, at 12pm, with a new base of 1,000,000 Plus\$, subjected to the maximum cap of 4,000,000 Plus\$.



## 5. 8X Lendlease Plus\$: Bountiful Bonus

2 – 15 February 2022 (both dates inclusive)

- 5.1. Lendlease Plus Members are eligible to earn 8X Plus\$ with a minimum nett spend of **\$18** in one (1) same-day receipt at any participating stores in Jem®.
- 5.2. Promotion is only valid for receipts submitted via Lendlease Plus mobile app
- 5.3. 8X Plus\$ will be calculated based on 1X base Plus\$ and 7X bonus Plus\$.
- 5.4. Plus\$ will only be credited to the member's in-app wallet upon approval of qualifying receipts submitted within 2 working days.
- 5.5. Bonus Plus\$ are capped at 30,000 Plus\$ for Basic members and 60,000 Plus\$ for Premium members per day.
- 5.6. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 5.7. All redemptions are further subject to the General Terms & Conditions as set out below.

## 6. Springtime With IKEA

7 January – 15 February 2022 (both dates inclusive)

- 6.1. Lendlease Plus Members are eligible to redeem a \$10 IKEA Jurong E-Voucher on the Lendlease Plus mobile app, from the 'Rewards' section, using **1,688 Plus\$**.
- 6.2. There will strictly be no conversion of redeemed E-Vouchers to physical Vouchers.
- 6.3. Limited to first 200 redemptions in-app, on a first-come first-served basis or while stocks last.
- 6.4. Limited to a maximum of three (3) redemptions per Lendlease Plus Member throughout the Promotion period.
- 6.5. The E-Voucher is only valid for use at IKEA Jurong, #02-12/13/14, #03-15/16/17, #04-20/21/22 Jem®, within 30 days from date of redemption. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 6.6. To utilise the E-Voucher(s), members must present the unique QR code on the E-Voucher(s) to the shop staff prior to payment for scanning using the JeriPay terminal.
- 6.7. Limited to usage of three (3) E-Vouchers per transaction. A minimum nett spend of
  - 6.7.1. \$30 is required to utilise one (1) piece of \$10 E-Voucher,
  - 6.7.2. \$60 is required to utilise two (2) pieces of \$10 E-Vouchers, and
  - 6.7.3. \$90 is required to utilise three (3) pieces of E-Vouchers.
- 6.8. Nett spend refers to the final payment amount of purchase after all discounts, IKEA Family points redemption and IKEA Gift Cards redemption.



- 6.9. All E-Vouchers and Plus\$ are strictly non-refundable, non-exchangeable for physical vouchers once redeemed. Any expired or unutilised value of the E-Vouchers are not eligible for refund or extension.
- 6.10. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 6.11. For updates on operating hours, please refer to IKEA Jurong's website and/or social media pages.
- 6.12. The Management and IKEA reserve the right to change or amend the Promotion's Terms and Conditions at any time without prior notice.
- 6.13. Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.

### General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem® reserves the right to request for proof of age at any time.
- ii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption.
- v. Receipts less than \$10 in value are not acceptable for Plus\$ earning.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non- Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade-in products, only net amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.



- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotions, or otherwise deal with the Management., may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from the Management. (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiv. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xv. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xvi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xvii. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xviii. In the event of dispute, Management's decision shall be final, and no correspondence will be entertained.
- xix. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xx. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.