



## **May-nificent Rewards at Jem® (“Promotion”)** **Terms & Conditions**

### **1. High-Five To More Plus\$**

*29 April – 29 May 2022 (both dates inclusive)*

- 1.1. Lendlease Plus Members are eligible to earn 5X Plus\$ with a minimum nett spend of \$30 in one (1) same-day receipt at all stores in Jem.
- 1.2. Promotion is only valid for receipts submitted via Lendlease Plus mobile app.
- 1.3. 5X Plus\$ will be calculated based on 1X base Plus\$ and 4X bonus Plus\$.
- 1.4. Plus\$ will only be credited to the member’s in-app wallet upon approval of qualifying receipts submitted within 2 working days.
- 1.5. Bonus Plus\$ are capped at 20,000 Plus\$ for Basic members and 40,000 Plus\$ for Premium members per day.
- 1.6. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 1.7. All redemptions are further subject to the General Terms & Conditions as set out below.

### **2. [ShopBack Exclusive] Earn \$5 Cashback with every \$50 spent**

*29 April – 29 May 2022 (both dates inclusive)*

- 2.1. This promotion is valid from 29 April – 29 May 2022, and available only on the ShopBack mobile app.
- 2.2. Shoppers must download the latest version of ShopBack mobile app and link his / her VISA / Mastercard / DBS NETS / PayLah! to his / her ShopBack account.
- 2.3. Limited to participating Jem retailers on ShopBack and payment must be made using the linked card or mode of payment.
- 2.4. Shoppers will be eligible to receive a \$5 cashback amount for every \$50 spend accumulated at participating Jem outlets.
- 2.5. Limited to the first 5,000 redemptions throughout the campaign period on a first-come-first-served basis.
- 2.6. There is no cap to the number of transactions accumulated for \$50 spend but only qualifying transactions made at participating Jem outlets will be included.
- 2.7. All bonus cashback will be awarded in the form of a scratch card redemption.
- 2.8. Up to 5 cashbacks of \$5 will be awarded per ShopBack user throughout the promotion period.
- 2.9. Cashback must be redeemed by 31 May 2022. No extensions will be allowed, and no reminders will be sent prior to expiry cashback reward.
- 2.10. Upon first ShopBack Pay transaction in Jem or upon accumulating \$50 spend, customers will receive a notification for them to redeem their cashback.



- 2.11. Qualifying transactions refer to any retail transactions which do not arise from refunds, disputes, unauthorised or fraudulent purchases.
- 2.12. To be notified when a cashback is earned, notifications must be enabled in the ShopBack mobile app / device settings. To turn on notifications, tap on 'Account' tab within the ShopBack mobile app, scroll down to 'Account Settings' section, select 'Notification Settings' and 'Enable Notifications'.
- 2.13. If an eligible ShopBack user fail to receive their cashback after 7 days of transaction, he / she can email [help@shopback.sg](mailto:help@shopback.sg) or file a case via the missing cashback service in-app.
- 2.14. To file a missing cashback case in-app, shopper can check the 'Account' tab, scroll down to 'Get Help' section, click on 'Report Missing Cashback' and select 'ShopBack GO Transaction'.
- 2.15. All bonuses and Cashback earned can be either withdrawn into a bank account / DBS PayLah! account or use to purchase deals on ShopBack.
- 2.16. All bonuses and Cashback earned can only be withdrawn to a bank account once a ShopBack user has accumulated \$10 worth of redeemable Cashback (from either ShopBack or ShopBack in-store purchases).
- 2.17. Shoppers will still earn the standard Cashback amount / rewards (as the case may be) at Jem's outlets listed on ShopBack In-store when paying with their payment methods. The Cashback will be tracked on the ShopBack mobile app within 14 working days.
- 2.18. ShopBack & Jem reserve the right to amend / cancel the promotion and its terms at any time.
- 2.19. All other standard ShopBack terms and conditions apply. Visit <https://app.shopback.com/zqUGPB9V0hb> for more information.
- 2.20. All promotions are further subject to the General Terms & Conditions as set out below.

### 3. Hunt For Rewards

*29 April – 29 May 2022 (both dates inclusive)*

- 3.1. Lendlease Plus Members are eligible to scan the five (5) QR codes placed around Jem using the "Scan QR" function on the Lendlease Plus mobile app's 'More' tab from 29 April – 29 May 2022 (both dates inclusive).
- 3.2. The latest version of the Lendlease Plus mobile app must be downloaded in order to participate in the Promotion.
- 3.3. Each QR code contains 500 Plus\$, 600 Plus\$ or 800 Plus\$. Members can earn these Plus\$ by clicking the "Redeem" button on the corresponding page after scanning the QR code.
- 3.4. Each unique QR codes can only be scanned one (1) time per member. Subsequent scanning of the same QR code will result in an error message with no Plus\$ awarded.
- 3.5. 10,000 Plus\$ (equivalent to \$5 Lendlease voucher) will be automatically awarded into the first 1,000 Lendlease Plus Members' accounts upon successful scanning of all five (5) unique QR codes in Jem. Limited to one (1) redemption of 10,000 Plus\$ per member throughout the promotion period.



- 3.6. All redemptions are available on a first-come, first-served basis and while stocks last.
- 3.7. By participating in this promotion, you agree to be bound by all terms and conditions of the Lendlease Plus Rewards Programme.
- 3.8. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.9. All redemptions are further subject to the General Terms & Conditions as set out below.

### General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- ii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption.
- v. Receipts less than \$10 in value are not acceptable for Plus\$ earning.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non- Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade-in products, only net amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.



- xii. Personal information you provide in registering to participate in the Promotions, or otherwise deal with the Management., may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from the Management. (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiv. Jem and RBC Investor Services Trust Singapore Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xv. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvi. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xvii. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xviii. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xix. In the event of dispute, Management's decision shall be final, and no correspondence will be entertained.
- xx. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxi. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.