

Explore The Many Tastes of Jem (“Promotion”)

Terms & Conditions

1. Triple The Rewards LENDLEASE PLUS MEMBER EXCLUSIVE

19 Aug – 31 Oct 2022 (both dates inclusive)

- 1.1. Lendlease Plus Members are eligible to earn 3X Plus\$ with a minimum nett spend of S\$10 (“Qualifying Spend”) in a single receipt at participating F&B outlets of Jem.
- 1.2. 3X Plus\$ will be calculated based on 1X base Plus\$ and 2X bonus Plus\$.
- 1.3. This promotion is only applicable for purchases made from F&B outlets listed on https://lendleasemalls.com/jemtripletherewards_2010. For Don Don Donki and IKEA Jurong, only food and beverage purchases from respective food courts are eligible for the redemption.
- 1.4. All redemptions, whether over-desk or in-app, must be made on the same day as spend. Redemptions are on a first-come, first-served basis, while stocks last.
- 1.5. Bonus Plus\$ are capped at 10,000 Plus\$ per member per day and is awarded in addition to the daily cap of Lendlease Plus Programme.
- 1.6. Plus\$ will be credited to member’s in-app wallet upon approval of qualifying receipts within 2 working days.
- 1.7. All other standard terms and conditions of the Lendlease Plus Programme apply.
- 1.8. All redemptions are further subject to the General Terms & Conditions as set out below.

2. A Shopaholic’s Delight

22 Aug – 30 Oct 2022 (both dates inclusive)

- 2.1 Shoppers who have accumulated minimum nett spend of S\$100 (“Qualifying Spend”) at Jem, within a maximum of three (3) same-day receipts, from 22 Aug – 30 Oct 2022, are eligible to redeem the following:

	Min. Nett Spend of S\$100 to Receive Rewards
All shoppers	S\$10 shopping/ dining voucher
New Lendlease Plus Members (Sign-up from 22 Aug 2022 onwards. Redemption must be made on the same day as membership sign-up and purchase at L3 Concierge Desk)	S\$10 shopping/ dining voucher + S\$5 Lendlease E-Voucher

- 2.2 Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 2.3 New shopping or dining vouchers will be released weekly, starting on every Monday as follows:

Date(s)	Shopping / Dining Voucher(s)
22 - 28 Aug 2022	Kipling
29 Aug - 4 Sep 2022	Matchaya
5 - 11 Sep 2022	Cotton On
12 - 18 Sep 2022	Re.juve
19 - 25 Sep 2022	Home & Giving
26 Sep - 2 Oct 2022	Flash Coffee
3 - 9 Oct 2022	The Green Party
10 - 16 Oct 2022	Huggs Collective
17 - 23 Oct 2022	Giordano
24 - 30 Oct 2022	Toast Box

- 2.4 All redemptions, whether over-desk or in-app, must be made on the same day as purchase and is limited to:
- a) 1 redemption per shopper per day for the first 1,000 shoppers per week; and
 - b) 1 redemption per new Lendlease Plus Member for the first 1,000 new Lendlease Plus membership sign-ups (sign-up from 22 Aug 2022 onwards) throughout the campaign period from 22 Aug – 30 Oct 2022.

Redemption is on a first-come, first-served basis and while stocks last.

- 2.5 Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Shopping or dining E-Voucher will be credited to their wallet in-app upon approval of qualifying receipts within 2 working days.
- 2.6 Non-members can clock their spends by submitting receipts via the Jem L3 Concierge Desk for a S\$10 physical shopping or dining voucher.
- 2.7 New Lendlease Plus Members are required to sign-up and present the same-day receipts to L3 Concierge Desk to qualify for the redemption. Redemption must be made on the same day as Lendlease Plus Member sign-up and purchase.
- 2.8 The Management reserves the right to vary the shopping / dining voucher brands and terms & conditions of vouchers at any time without prior notice.
- 2.9 The purchase value offset using this voucher will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- 2.10 All other standard terms and conditions of the Lendlease Plus Programme apply.
- 2.11 All redemptions are further subject to the General Terms & Conditions as set out below.

3. E-Deals To Munch On *LENDLEASE PLUS MEMBER EXCLUSIVE*
9 Sep & 10 Oct 2022

- 3.1. Lendlease Plus Members are eligible to redeem F&B E-Voucher(s) on the Lendlease Plus mobile app, from the “Rewards” section, on 9 Sep 2022 and 10 Oct 2022 (deals dropped at 10am) as following:

Launch Date	E-Vouchers’ Theme	E- Vouchers Redemption
9 Sep 2022	Sweet Tooth Lovers, Rejoice!	1,000 Plus\$ = S\$5 F&B E-Vouchers
10 Oct 2022	Feast Around The World	

- 3.2. All redemptions are available on a first-come, first-served basis and while stocks last.
- 3.3. F&B E-Vouchers may be released in the “Rewards” section of the Lendlease Plus mobile app in varying quantities, and usable only at Jem outlets. Details and terms and conditions stated on respective E-Vouchers apply.
- 3.4. Redemption is limited to a maximum of two (2) F&B E-Vouchers per member per E-Voucher type throughout the promotion period.
- 3.5. To utilise the F&B E-Voucher(s), members must present the unique QR code on F&B E-Voucher(s) to the outlet staff prior payment for scanning using the JeriPay terminal.
- 3.6. Limited to usage of two (2) F&B E-Vouchers per transaction.



- 3.7. All F&B E-Vouchers are valid for use within 30 days from date of redemption, unless otherwise stated, and are redeemable at Jem only. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 3.8. All F&B E-Vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed.
- 3.9. The purchase value offset using this E-Voucher will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- 3.10. For updates on participating brands' operating hours, please refer to outlet's website and/or social media pages.
- 3.11. All other standard terms and conditions of the Lendlease Plus Programme apply.
- 3.12. The management and participating retailers reserve the right to change or amend the Promotion's Terms and Conditions at any time without prior notice.
- 3.13. Other Terms of Use apply and further subject to the General Terms and Conditions as set out below.

4. Bag Your Lunch

24 - 25 Sep & 1 - 2 Oct 2022, 12pm – 8pm, L3 (in front of IKEA Jurong)

- 4.1. Shoppers who have accumulated minimum nett spend of S\$30 ("Qualifying Spend") in a single receipt at Jem, on 24 – 25 Sep and 1 – 2 Oct 2022, are eligible to redeem a same-day 'Personalise Your Own Lunch Bag' workshop pass. Each workshop pass is entitled to 1 entry.
- 4.2. Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 4.3. Limited to the first 80 redemptions per day, on a first-come first-served basis, while stocks last.
- 4.4. Redemption must be made on the same day as purchase and is limited to three (3) redemptions per shopper per day.
- 4.5. To qualify for the redemption, shoppers are required to present the original receipts at the L3 Concierge desk for verification. Qualified shoppers will be given a stamped receipt to proceed to the Bag Your Lunch workshop area at L3, in front of IKEA Jurong. Entry into the workshop area is on a first-come first-served basis, upon presentation of the receipts. Last entry is at 7.30pm.
- 4.6. The activities are recommended for all ages. Children below 7 years old should always be accompanied and supervised by their parents/guardians. It shall be the sole responsibility of the parents/guardians to ensure the safety of their children during activities.
- 4.7. Promotion is mutually exclusive from other voucher redemption promotions, i.e. Receipts used to qualify for this promotion cannot be re-used to qualify for redemption of other vouchers from 19 Aug – 31 Oct 2022.
- 4.8. All other standard terms and conditions of the Lendlease Plus Programme apply.
- 4.9. All redemptions are further subject to the General Terms & Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- ii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers / gift cards redemption.
- v. Receipts less than \$10 in value are not acceptable for Plus\$ earning.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("**The Management**") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.



- xiv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xv. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvi. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xix. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xx. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT's decision shall be final and no correspondence will be entertained.
- xxi. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.

