

Christmas Campaign: Season's Surprises ("Promotion")

Terms & Conditions

1. Leave a Joyous Mark: Christmas Wrappers

11 November – 25 December 2022

- 1.1. Shoppers are eligible to redeem one (1) piece of festive Christmas gift wrapper with every **S\$30 nett** spend in a single receipt at Jem.
- 1.2. Receipts from FairPrice Xtra require double spending for redemption.
- 1.3. Redemption must be made on the same day of purchase at the L3 Concierge Desk.
- 1.4. Limited to a maximum of three (3) redemptions per shopper per day, regardless of total amount spent.
- 1.5. Limited to first 14,000 redemptions throughout the entire promotion period, on a first-come first-served basis or while stocks last.
- 1.6. All redemptions are further subject to the General Terms and Conditions as set out below.

2. Tier Vouchers GWP: Season's Spend Made Rewarding

11 November – 25 December 2022

- 2.1. Shoppers are eligible to redeem Lendlease vouchers with a minimum nett spend of the following tiers.

	Tier 1: S\$5 Lendlease Voucher <i>(max. 3 same-day combined receipts)</i>	Tier 2: Additional S\$5 Lendlease Voucher <i>(max. 4 same-day combined receipts)</i>	Tier 3: Additional S\$10 Lendlease Voucher <i>(max. 5 same-day combined receipts)</i>
Lendlease Plus Members	S\$120	S\$200	S\$300
Non-Members	S\$140	S\$220	S\$320
Redemption Quantity	8,000	7,000	3,000

- 2.2. Receipts from FairPrice Xtra require double spending for redemption.
- 2.3. Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. E-Voucher(s) will be credited to their wallet in-app upon approval of qualifying receipt(s) within two (2) working days.
- 2.4. Non-members can clock their spends by submitting same-day receipts at the L3 Concierge Desk.
- 2.5. Lendlease voucher(s) issued to qualifying Lendlease Plus Members will be in the form of Lendlease e-voucher(s) and physical Lendlease voucher(s) to qualifying non-Lendlease Plus members.
- 2.6. Redemption must be made on the same day as purchase and is limited to one (1) redemption per shopper or member per day per tier, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 2.7. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 2.8. There is strictly no voiding of receipt(s) uploaded via Lendlease Plus mobile app for re-submission at L3 Concierge Desk.
- 2.9. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 2.10. All redemptions are further subject to the General Terms and Conditions as set out below.



3. Citi Credit Cardmembers Exclusive: Season's Spend Made Rewarding

11 November – 25 December 2022

- 3.1. Promotion period is from 11 November – 25 December 2022 (both days inclusive), while stocks last.
- 3.2. Citi Credit Cardmember who charge a minimum nett spend of **S\$140** or **S\$120 (Lendlease Plus Members)** ("Qualifying Spend") at Jem, from 11 November – 25 December 2022, are eligible to redeem one (1) S\$10 Lendlease voucher.
- 3.3. Citi Credit Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- 3.4. Nett spend refers to the final payment amount of purchase after all discounts, points redemption, Lendlease vouchers and retailer vouchers / gift cards redemption.
- 3.5. The Qualifying Spend is based on up to three (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Jem retailers), banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards / gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- 3.6. To receive the S\$10 Lendlease voucher, the eligible Citi Credit Cardmember must present up to a maximum of three (3) same-day Jem receipts, Credit Card Charge Slip and corresponding Citibank Credit Card at Jem L3 Concierge Desk only (Last redemption at 9.30pm).
- 3.7. Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- 3.8. The S\$10 Lendlease voucher is limited to the first 2,250 Citi Credit Cardmembers only. Redemption is on a first-come, first-served basis and while stocks last.
- 3.9. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 3.10. Terms and conditions stated on Lendlease vouchers apply.
- 3.11. Citi Credit Cardmember may contact Jem at 6225 5536 in the event of any disputes regarding the Promotion.
- 3.12. Citibank and Jem's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 3.13. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 3.14. Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with the vouchers ("Redeemed Products") and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the



Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party.

- 3.15. Citibank and Jem reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 3.16. "Citibank" refers to Citibank Singapore Limited and "Jem" refers to DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- 3.17. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.18. All redemptions are further subject to the General Terms & Conditions as set out below.

4. Christmas Lucky Draw: Festive Draw Surprise *LENDLEASE PLUS MEMBERS EXCLUSIVE*
11 November – 25 December 2022

4.1. Lendlease Plus Members with every **S\$50** nett spend in a single same-day receipt in Jem are eligible to participate in the lucky draw.

4.2. With every S\$50 nett spend at Jem, members will be entitled to:

Membership Tier	Lucky draw chance(s) awarded
Basic	One (1) chance
Premium	Two (2) chances

- 4.3. Receipts from FairPrice Xtra require double spending for redemption.
- 4.4. Total number of lucky draw chances will be accumulated from nett spend across all participating malls within the promotion period.
- 4.5. Limited to 24 lucky draw winners at Jem throughout the promotion period. Each winner is only allowed one (1) winning prize of 1,000,000 Plus\$ (worth S\$500 Lendlease voucher) regardless of the number of chances awarded across all Lendlease malls.
- 4.6. Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when qualifying receipts are approved.
- 4.7. Staff of Lendlease Retail Pte Ltd, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.
- 4.8. Final tabulation of the lucky draw chances will be carried out on 10 January 2023 and winners will be announced on 17 January 2023 via www.lendleaseplus.com.
- 4.9. Prize will be awarded to the winning member's account in-app wallet by 20 January 2023 and is non-transferrable.
- 4.10. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the lucky draw if the chosen winner(s) has been verified to have committed intentional fraud that may lead to further investigation, suspension and termination of the membership. The Management's decision is final and shall not be obliged to entertain any appeal or request for reconsideration.
- 4.11. Prize accorded is not exchangeable for cash, credit or otherwise. Request for extension of validity of prize will not be entertained.
- 4.12. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 4.13. All redemptions are further subject to the General Terms & Conditions as set out below.



5. Lendlease Plus Christmas Sign-Up Bonus

11 November – 31 December 2022

- 5.1. New Lendlease Plus Members sign-ups via the mobile app or www.lendleaseplus.com with promo code 'LLPXMAS22' shall be awarded with bonus 24,000 Plus\$.
- 5.2. Promo code is limited to first 10,000 new and eligible sign-ups.
- 5.3. Bonus 24,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- 5.4. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.5. All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem® reserves the right to request for proof of age at any time.
- ii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers / gift cards redemption.
- v. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotions, or otherwise deal with DBS Trustee Limited, in its capacity



as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.

- xiii. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xiv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xv. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvi. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xix. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xx. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT's decision shall be final and no correspondence will be entertained.
- xxi. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.

