

Good Eats And Art Treats (“Promotion”)

Terms & Conditions

1. Weekday Lunch E-Deals LENLEASE PLUS MEMBER EXCLUSIVE

1 September 2023 onwards

- a) Lendlease Plus Members are eligible to redeem retailers’ E-Vouchers on the Lendlease Plus mobile app, “Rewards” section during the campaign period.
- b) Retailers’ E-Vouchers will be released at 12pm on the 1st day of every month.
- c) E-Vouchers are usable only at Jem outlets within Monday – Fridays (excluding public holidays), 11am – 2pm. Detailed terms and conditions stated on respective E-Vouchers apply.
- d) All redemptions are available on a first-come, first-served basis and while stocks last.
- e) Redemption is limited to a maximum of three (3) E-Vouchers per member per voucher type throughout the promotion period and limited to usage of maximum one (1) E-Voucher per transaction, unless otherwise stated.
- f) To utilise the E-Voucher(s), members must present the unique QR code of the redeemed E-Voucher in their Lendlease Plus mobile in-app wallet to the shop staff prior to payment for scanning using the JeriPay terminal.
- g) The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- h) All E-Vouchers are valid for use within thirty (30) days from date of redemption. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- i) All E-Vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- j) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- k) For updates on participating retailers’ operating hours, please refer to respective retailers’ website and/or social media pages.
- l) The Management and participating retailers reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.
- m) All redemptions are further subject to the General Terms and Conditions as set out below.

2. Sip & Paint LENLEASE PLUS MEMBER EXCLUSIVE

1 – 10 September 2023 (both dates inclusive), 11.30am – 9pm, L3 (outside IKEA Jurong)

- a) Lendlease Plus Members who have accumulated minimum nett spend will be eligible to:

Tier	Min. Nett Spend (“Qualifying Spend”)	Rewards
1	S\$100 (max. 3 combined same-day receipts)	1 x art jamming workshop pass with complimentary beverage from Paris Baguette
2	S\$160 (max. 4 combined same-day receipts)	2 x art jamming workshop passes with complimentary beverages from Paris Baguette

- b) Lendlease Plus Members with receipts from FairPrice Xtra require double spending for redemption.

- c) Limited to the first 55 redemptions per day, on a first-come first-served basis, while stocks last.
- d) The receipts used for Tier 1 redemptions cannot be utilised for Tier 2 redemptions, and vice versa. Limited to one (1) redemption per Lendlease Plus Member per day. Members are eligible to redeem either Tier 1 or Tier 2 within the same day.
- e) Redemption must be made on the same day as purchase. To qualify for the redemption, Lendlease Plus Members are required to present the original receipts at the L3 Concierge desk before 8pm for verification. Art jamming workshop pass(es) and complimentary beverage E-Voucher(s) will be credited to their in-app wallet upon approval of receipts.
- f) Entry into the workshop area is on a first-come first-served basis, upon presentation of the workshop pass. The workshop zone is limited to 10 seats at any one time. No prior booking will be permitted.
- g) The workshop pass and complimentary beverage E-Voucher are valid for use on the same day as redemption. No extension of expiry is allowed.
- h) To utilise the workshop pass, members are required to present their unique in-app Lendlease Plus membership QR at art jamming workshop registration counter at L3 (outside IKEA Jurong). Workshop facilitator is required to scan the workshop pass using the JeriPay terminal.
- i) The workshop is recommended for all ages. Children below 7 years old should always be accompanied and supervised by their parents/guardians. It shall be the sole responsibility of the parents/guardians to ensure the safety of their children during activities.
- j) This is a free and easy and unguided art jamming workshop. Each participant will be provided with 1 canvas board (60cm x 50cm), acrylic paints and painting kits. Participants are required to prepare own image references for inspiration.
- k) Guidelines at the art jamming workshop:
 - i. Running is not permitted within the activity zone.
 - ii. Please handle paint with care to prevent any spillage onto the ground.
 - iii. Kindly refrain from littering in the activity area, and remember to clear your rubbish before leaving.
 - i. Your behaviour should not negatively impact the enjoyment and participation of other participants in the event, as determined by the management.
 - iv. Each participant is given maximum of 1.5 hours to complete the art jamming session.
 - v. Provided tools are meant for sharing and should only be used during the activity. After using, participants are required to return the painting tools to the designated tool rack.
 - vi. No carrier will be provided upon completion of art jamming session.
- l) By entering the art jamming workshop area, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Jem Management for publicity and/or marketing purposes.
- m) To utilise the complimentary beverage E-Voucher, members are required to present their unique in-app Lendlease Plus membership QR at Paris Baguette Jem cashier counter prior order. Outlet is required to scan the E-Voucher using the JeriPay terminal.
- n) All other standard terms and conditions of the art jamming workshop pass and complimentary beverage E-Voucher apply.

- o) All other standard terms and conditions of the Lendlease Plus Programme apply.
- p) All redemptions are further subject to the General Terms & Conditions as set out below.

3. Double The Delights LENDLEASE PLUS MEMBER EXCLUSIVE

1 September – 29 October 2023 (both dates inclusive)

- a) Lendlease Plus Members are eligible to earn 2X Plus\$ with a minimum nett spend of S\$10 (“Qualifying Spend”) in a single receipt at participating F&B outlets of Jem.
- b) 2X Plus\$ will be calculated based on 1X base Plus\$ and 1X bonus Plus\$.
- c) This promotion is only applicable for purchases made from F&B outlets listed on https://lendleasemalls.com/jemfmb_14092023. For IKEA Jurong, only food and beverage purchases from the food hall are eligible for the redemption.
- d) All redemptions, whether over-desk or in-app, must be made on the same day as spend. Redemptions are on a first-come, first-served basis, while stocks last.
- e) Bonus Plus\$ are capped at 10,000 Plus\$ (Basic members) and 20,000 Plus\$ (Premium members) per member per day and is awarded in addition to the daily cap of Lendlease Plus Programme.
- f) Plus\$ will be credited to member’s in-app wallet upon approval of qualifying receipts.
- g) All other standard terms and conditions of the Lendlease Plus Programme apply.
- h) All redemptions are further subject to the General Terms & Conditions as set out below.

4. Shop with Citi Mastercard® CITI MASTERCARD CARD MEMBER EXCLUSIVE

1 September – 29 October 2023 (both dates inclusive), L3 Concierge Desk

- a) Promotion period is from 1 September to 29 October 2023 (both days inclusive), while stocks last.
- b) Citi Mastercard Cardmembers who charge a minimum nett spend of S\$120 (“Qualifying Spend”) at Jem, from 1 September to 29 October 2023, are eligible to redeem a S\$10 Lendlease voucher. Nett spend refers to the final payment amount of purchase after all discounts, points redemption, vouchers/coupons, and retailer vouchers/membership credits/gift cards redemption.
- c) The S\$10 Lendlease voucher shall be issued in the form of one (1) piece of S\$10 Lendlease voucher or Lendlease E-Voucher to qualifying members.
- d) The Qualifying Spend is based on up to three (3) combined same-day receipts.
- e) In meeting the Qualifying Spend, Citi Mastercard Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Jem retailers), banks, money-changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease vouchers and SISTIC tickets from the Concierge Desk are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.

- f) Citi Mastercard Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- g) To receive the S\$10 Lendlease voucher(s) or S\$10 Lendlease E-Voucher(s), the eligible Citi Mastercard Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip and corresponding Citi Mastercard at Jem L3 Concierge Desk only (Last redemption at 9.30pm). For transactions made via contactless payment e.g., Apple Pay, FavePay, GrabPay etc. that are without Card Charge Slip, Citi Mastercard Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- h) Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Mastercard Cardmember per day.
- i) The S\$10 Lendlease voucher and the S\$10 Lendlease E-Voucher is limited to the first 500 Citi Mastercard Cardmembers only on a first-come, first-served basis and while stocks last.
- j) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- k) Terms and conditions stated on Lendlease vouchers apply.
- l) Citi Mastercard Cardmembers may contact Jem at 62255536 in the event of any disputes regarding the Promotion.
- m) Citibank and Jem's decision on all matters relating to the Promotion will be determined at its discretion and is final and binding on all participants.
- n) Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- o) Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Cardmember from third parties with the vouchers ("Redeemed Products") and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- p) Citibank and Jem reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- q) "Citibank" refers to Citibank Singapore Limited and "Jem" refers to DBS Trustee Limited (in its capacity as Trustee of Lendlease Global Commercial REIT).
- r) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- s) Full terms and conditions can be found on www.jem.sg.

5. Lendlease Plus Sign-Up Exclusive

1 September – 29 October 2023 (both dates inclusive)

- a) New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo code 'jemfoodie23'.
- b) 10,000 Plus\$ (worth S\$5 Lendlease E-Voucher) will be awarded to new Lendlease Plus members who successfully submit their first single receipt with a minimum nett spend of S\$20 ("Qualifying Spend") in a single receipt.
- c) Members with receipts from FairPrice Xtra require double spending for redemption.
- d) Bonus Plus\$ will be credited to member's in-app wallet upon approval of qualifying receipts.
- e) Promo code is limited to the first 500 new and eligible sign-ups.
- f) Limited to 1 redemption per new member during the Promotion Period.
- g) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- h) All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- ix. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- x. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing

- xi. facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- xii. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("**The Management**") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xiii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xiv. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xv. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xvi. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvii. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xviii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xx. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.

- xxi. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxii. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT's decision shall be final and no correspondence will be entertained.
- xxiii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiv. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.