

Jem's Ten-tastic Celebration ("Promotion")

Terms & Conditions

1) Ten-talising Giveaway

19 May – 18 Jun 2023 (both dates inclusive)

- a) Shoppers are eligible to redeem one (1) S\$10 Lendlease voucher with a minimum nett spend of S\$100 in two (2) same-day combined receipts at Jem from 19 May – 18 Jun 2023 (both dates inclusive).
- b) Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- c) Limited to first 10,000 redemptions and on a first-come-first-served basis or while stocks last.
- d) Redemption must be made on the same day as purchase and is limited to one (1) redemption per shopper per day, regardless of total amount spent.
- e) Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. S\$10 Lendlease E-Voucher will be credited to their in-app wallet upon approval of qualifying receipts within 2 working days.
- f) Non-members can clock their spends by submitting receipts via the Jem L3 Concierge Desk for a S\$10 physical Lendlease voucher.
- g) S\$10 Lendlease voucher shall be issued in the form of one (1) piece of S\$10 Lendlease E-Voucher to qualifying Lendlease Plus Members or one (1) piece of S\$10 physical Lendlease voucher to qualifying non-members.
- h) Redemption of Ten-talising Giveaway is mutually exclusive from A Ten You Gift From Jem. Receipts used to qualify for this promotion cannot be reused to qualify for A Ten You Gift From Jem redemption on 15 Jun 2023.
- i) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- j) All redemptions are further subject to the General Terms and Conditions as set out below.

2) Ten-tastic Carnival Games LENDLEASE PLUS MEMBERS EXCLUSIVE

19 May – 18 Jun 2023 (both dates inclusive)

- a) Lendlease Plus Members are eligible to redeem one (1) Gem with every minimum nett spend of S\$20 in a single same-day receipt at Jem from 19 May – 18 Jun 2023 (both dates inclusive).
- b) Lendlease Plus Members with receipts from FairPrice Xtra require double spending for redemption.
- c) Limited to first 1,000 redemptions per day and on a first-come-first-served basis or while stocks last.
- d) Redemption must be made on the same day as purchase and is limited to five (5) redemptions per Lendlease Plus Member per day, regardless of total amount spent.
- e) Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Gem(s) will be credited to their in-app wallet (Lendlease Plus mobile app > Wallet > E-Vouchers) upon approval of qualifying receipts within 2 working days.

- f) With every 3 Gems collected, Lendlease Plus Members can redeem one (1) game chance at one of the Ten-tastic Carnival Game Booths including 'Shoot The Duck', 'Ring Toss', 'Coin Toss', 'Feed The Hungry Bear' and 'Blow Out The Candles' held from 15- 18 Jun 2023, 11am- 9pm (*on 15 Jun 2023, carnival game booths will be open for the public from 12pm- 9pm*) at Jem L2 (outside IKEA Jurong) and L3 (outside IKEA Jurong and H&M). To redeem the game chance(s), Lendlease Plus Members are required to present their unique in-app Lendlease Plus membership QR code to the Ten-tastic Carnival Game Booths' facilitators. To locate the Lendlease Plus membership QR code, members can go to Lendlease Plus mobile app > Home > My QR.
- g) Entry into the Carnival Game zone is on a first-come first-served basis, upon presentation of the unique in-app Lendlease Plus membership QR code. Last entry is at 8.45pm.
- h) Lendlease Plus Members who win at each of the carnival game including 'Shoot The Duck', 'Ring Toss', 'Coin Toss', 'Feed The Hungry Bear' will be entitled to one (1) chance to take part in sure-win lucky dip and walk away with \$5 shopping & dining E- Vouchers or Lendlease Plus\$. Winners are required to present Lendlease Plus membership QR code for facilitator's scanning in order to receive sure-win lucky dip chance. To utilise the lucky dip chance(s), winners simply go to Lendlease Plus mobile app > More > Games from 15 – 21 Jun 2023. Any unclaimed lucky dip chance(s) will be forfeited after 21 Jun 2023, 11.59pm.
- i) For 'Blow Out the Candles' game, each candle blown will be entitled to Lendlease Plus\$. Maximum 10,000 Plus\$ (equivalent to \$5 Lendlease E-Voucher) earned per game per player.
- j) The shopping & dining E-Vouchers and Lendlease Plus\$ will be credited to the winners' in-app wallet within 2 working days. Winners will be able to view the E-Vouchers and Lendlease Plus\$ in their Lendlease Plus wallet.
- k) Shopping & dining vouchers and Lendlease Plus\$ issued from the sure-win lucky dip are non-refundable and non- exchangeable for other denominations, cash and other gift prizes/vouchers, unless otherwise stated.
- l) The carnival games are recommended for all ages. Participants aged 16 years old and below shall enter the game with a Lendlease Plus account held by their parents/ guardians. Children below 7 years old should always be accompanied and supervised by their parents/guardians. It shall be the sole responsibility of the parents/guardians to ensure the safety of their children during activities.
- m) By entering the Ten-tastic Carnival Games, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Jem Management for publicity and/or marketing purposes.
- n) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- o) All other Terms and Conditions of the on-site Ten-tastic Carnival Games apply.
- p) All terms and conditions of the shopping and dining vouchers apply.
- q) All redemptions are further subject to the General Terms and Conditions as set out below.

3) Ten Million Draw *LENdlease Plus Members Exclusive*

19 May – 18 Jun 2023 (both dates inclusive)

- a) Lendlease Plus Members with every S\$10 nett spend in a single same-day receipt at Jem are eligible to participate in the lucky draw from 19 May – 18 Jun 2023 (both dates inclusive).
- b) Lendlease Plus Members with receipts from FairPrice Xtra require double spending for redemption.
- c) With every S\$10 nett spend at Jem, Lendlease Plus Members will be entitled to:

Membership Tier(s)	Lucky Draw Chance(s) Awarded
Basic	One (1) chance
Premium	Two (2) chances

- d) Lucky draw chance(s) are limited to a maximum daily cap, based on the following:

Membership Tier(s)	Max. Chances Per Member Per day
Basic	Twenty (20) chances
Premium	Forty (40) chances

- e) Limited to 1 lucky draw winner throughout the promotion period. Winner is only allowed one (1) winning prize of 10,000,000 Plus\$ (equivalent to S\$5,000 Lendlease E-Vouchers) regardless of the chances awarded.
- f) Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chance(s) will automatically be credited when qualifying receipts are approved.
- g) Staff of Lendlease Retail Pte Ltd, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.
- h) Final tabulation of the lucky draw chances will be carried out on 30 Jun 2023. A winner will be chosen randomly by a computerised program. Result will be announced on 3 Jul 2023 via www.jem.sg.
- i) Winner will be informed via email by 3 Jul 2023. Winner must acknowledge and reply via email by 18:00 hours on 10 Jul 2023 and provide the following details prior to award of prize:
 - Full Name
 - Mobile Number
 - Email Address
- j) Winner must provide all details requested and reply to the original notification email with the registered email address from Jem for verification purpose.
- k) Lendlease Plus\$ will be awarded to the winner's Lendlease Plus in-app wallet by 20 Jul 2023 and is non-transferrable.
- l) The Management reserves its rights to award any, or all, of the prizes to substitute winner of the Contest if any notification email is not replied with requested details provided by the winner within the stipulated time. The Management's decision is final and shall not be obliged to entertain any appeal or request for reconsideration or extension of time.
- m) Prize accorded is not exchangeable for cash, credit or otherwise.

- n) Any unclaimed prizes from the winner, for any reason whatsoever, will be forfeited.
- o) All other standard terms and conditions of the Lendlease Plus Programme apply.
- p) All redemptions are further subject to the General Terms & Conditions as set out below.

4) Ten Gems Of Jem *LENDLEASE PLUS MEMBERS EXCLUSIVE*

19 May – 18 Jun 2023 (both dates inclusive)

- a) Lendlease Plus Members are eligible to scan the ten (10) QR codes placed around Jem using the “Scan QR” function on the Lendlease Plus mobile app’s ‘More’ tab from 19 May – 18 Jun 2023 (both dates inclusive).
- b) The latest version of the Lendlease Plus mobile app must be updated in order to participate in the Promotion.
- c) Each QR code contains 100 Plus\$ / 200 Plus\$ / 300 Plus\$ / 500 Plus\$ / 800 Plus\$ / 1,000 Plus\$. Members can earn these Plus\$ by clicking the “Redeem” button on the corresponding page after scanning the QR code.
- d) Each unique QR code can only be scanned one (1) time per member throughout the promotion period. Subsequent scanning of the same QR code will result in an error message with no Plus\$ awarded.
- e) 20,000 Plus\$ (equivalent to \$10 Lendlease E-Voucher) will be automatically awarded to the first 100 Lendlease Plus Members’ in-app wallet upon successful scanning of all ten (10) unique QR codes in Jem. Limited to one (1) redemption of 20,000 Plus\$ per member throughout the promotion period.
- f) All redemptions are available on a first-come, first-served basis and while stocks last.
- g) Lendlease Plus\$ accorded is not exchangeable for cash, credit or otherwise.
- h) By participating in this promotion, you agree to be bound by all terms and conditions of the Lendlease Plus Rewards Programme.
- i) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- j) All redemptions are further subject to the General Terms & Conditions as set out below.

5) A Ten You Gift from Jem

15 Jun 2023

- a) Shoppers are eligible to redeem one (1) exclusive Jem 10 Goodies Bag from L3 Concierge Desk with a minimum nett spend of S\$100 in two (2) same-day combined receipts at Jem on 15 Jun 2023.
- b) Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- c) Limited to first 100 redemptions and on a first-come-first-served basis or while stocks last.

- d) Redemption must be made on the same day as purchase at Jem L3 Concierge Desk and is limited to one (1) redemption per shopper per day, regardless of total amount spent.
- e) Gift items, shopping and dining vouchers are non-refundable and non-exchangeable for other denominations, cash and other gift prizes/vouchers.
- f) Redemption of A Ten You Gift From Jem is mutually exclusive from Ten-talising Giveaway. Receipts used to qualify for this promotion cannot be reused to qualify for Ten-talising Giveaway redemption on 15 Jun 2023.
- g) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- h) All terms and conditions of the shopping and dining vouchers apply.
- i) All redemptions are further subject to the General Terms and Conditions as set out below.

6) Jem 10 New Sign-Up Bonus *LENLEASE PLUS MEMBERS EXCLUSIVE*

19 May – 18 Jun 2023 (both dates inclusive)

- a) New member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo code 'Jem10' shall be awarded with bonus 5,000 Plus\$.
- b) Promo code is limited to the first 200 new and eligible sign-ups.
- c) Bonus 5,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- d) Limited to 1 redemption per new member during the Promotion Period.
- e) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- f) All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the Jem L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).

- v. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and external/ retailers vouchers / gift cards / coupons redemption.
- vi. Receipts less than \$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- ix. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- x. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- xi. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("**The Management**") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xiii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiv. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.

- xvi. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT's decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.