

# Into the Realm of Good Fortune (“Promotion”)

## Terms & Conditions

### 1. Dragon Year Draw *Lendlease Plus Members Exclusive*

12 January – 24 February 2024 (both dates inclusive)

- 1.1. The Promotion is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as Trustee of Lendlease Global Commercial REIT).
- 1.2. Lendlease Plus Members with every S\$68 nett spend in a single same-day receipt at Jem are eligible to participate in the lucky draw.
- 1.3. With every S\$68 nett spend in a single same-day receipt at Jem, members will be awarded with the following number of lucky draw chance(s):

Membership Tier	Lucky draw chance(s) awarded	Max. Chances Per Day
Basic	One (1) chance	Ten (10) chances
Premium	Two (2) chances	Twenty (20) chances

- 1.4. Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 1.5. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- 1.6. Limited to nine (9) winners across all Lendlease malls (313@somerset, Jem, Parkway Parade and Paya Lebar Quarter) throughout the Promotion period.
- 1.7. Each winner is only allowed one (1) winning prize regardless of the total number of chances awarded across all Lendlease malls. The breakdown of winners per winning prize is based on the following:
  - 1.7.1. One (1) winner for a Nissan LEAF (Electric Vehicle)
  - 1.7.2. Four (4) winners for a 4D3N cruise on Resorts World Cruises for four (4) to Phuket
  - 1.7.3. Four (4) winners for a 4D3N cruise on Resorts World Cruises for four (4) to Kuala Lumpur and Penang
- 1.8. Winning prizes are further subject to their respective Terms and Conditions based on the following:
  - 1.8.1. Nissan LEAF  
“TCMS” refers to Tan Chong Motor Sales Pte Ltd and the “Grand Prize” and “Vehicle” refers to Nissan LEAF.
    - 1.8.1.1. The Grand Prize encompasses solely the specified entitlements, and no additional provision are included unless explicitly stated in writing. TCMS expressly excludes the following costs and expenses related to the Vehicle from the Grand Prize:
      - Certificate of Entitlement
      - Vehicle Registration Fee
      - Road Tax
      - Insurance
      - Number Plate
      - IU Unit
      - Any other miscellaneous costs associated with the registration, "transfer," and ownership of vehicles.
    - 1.8.1.2. The winner of the Grand Prize is responsible for settling all taxes, duties, and other fees arising from the transfer, ownership, and registration of the car.

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- 1.8.1.3. The Vehicle must be registered within three months from the date the winner is announced.
  - 1.8.1.4. TCMS reserves the right to substitute, add to, or alter the Grand Prize or any other prizes offered. All prizes are non-exchangeable for cash.
  - 1.8.1.5. TCMS assumes no responsibility to ensure that the Grand Prize will be delivered by the sponsors or otherwise to the winner. No obligation is incurred by TCMS or its related/affiliated companies, officers, employees, and/or agents due to the Contestant's participation in the Contest or any action or omission resulting from or related to this Contest.
  - 1.8.1.6. TCMS shall not be liable or responsible for any losses, damages, costs, and/or expenses (of any nature whatsoever) suffered by any Contestant arising from any failure or refusal, for whatever reason, to deliver or transfer the prize, whether by TCMS or any sponsor, or to fulfill any promise or offer to the Contestant or for any defect in the Grand Prize.
- 1.8.2. 4D3N cruise on Resorts World Cruises for 4 to Phuket or Kuala Lumpur and Penang “Prizes” refer to 4D3N cruise on Resorts World Cruises for 4 to Phuket or Kuala Lumpur and Penang.
- 1.8.2.1. Prizes exclude port charges and gratuities.
  - 1.8.2.2. Prizes are not exchangeable, refundable and transferrable. Other terms & conditions apply.
  - 1.8.2.3. Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when qualifying receipts are approved.
  - 1.8.2.4. To qualify for the lucky draw, receipts must be submitted on the same day of spend.
  - 1.8.2.5. The lucky draw will be conducted on 5 March 2024. Nine (9) winners will be chosen randomly by a computerised program.
  - 1.8.2.6. Winners will be notified via email or phone within seven (7) days from the Lucky Draw Date and announcement post may be checked via [lendleaseplus.com](http://lendleaseplus.com).
  - 1.8.2.7. Winners agree that it is a pre-requisite condition to the redemption of the Prizes that he/she has to personally attend a prize presentation ceremony and allow photos and videos of him/her to be taken for marketing, publicity and promotional purposes.
  - 1.8.2.8. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the Contest if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
  - 1.8.2.9. Prize accorded are non-transferable and not exchangeable for cash, credit or otherwise.

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1.8.2.10. Any unclaimed prizes from the winners, for any reason whatsoever, will be forfeited.

1.8.2.11. All redemptions are further subject to the General Terms and Conditions as set out below.

## 2. Packets of Good Fortune

12 January – 24 February 2024 (both dates inclusive)

- 2.1. Shoppers are eligible to redeem one (1) exclusive set of red packets (8 pcs) with a minimum nett spend of S\$68, within a maximum of two (2) same-day combined receipts at Jem.
- 2.2. Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 2.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- 2.4. Redemption is limited to a maximum of two (2) sets per shopper per day, regardless of total amount spent.
- 2.5. Limited to first 8,000 redemptions throughout the Promotion period, on a first-come first-served basis or while stocks last.
- 2.6. Redemption must be made on the same day as spend at Jem L3 Concierge Desk (last redemption at 9.30pm).
- 2.7. All redemptions are further subject to the General Terms and Conditions as set out below.

## 3. Springtime Rewards *Lendlease Plus Members Exclusive*

12 January – 24 February 2024 (both dates inclusive)

- 3.1. Lendlease Plus Members are eligible to receive 10,888 Plus\$ with a minimum nett spend of S\$188 at Jem, within a maximum of three (3) combined same-day receipts.
- 3.2. Shoppers with receipts from FairPrice Xtra require double spending for redemption.
- 3.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- 3.4. Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- 3.5. Limited to the first 12,800 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- 3.6. Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Plus\$ will be credited to their in-app wallet upon approval of qualifying receipts within two (2) working days.
- 3.7. Redemption must be made on the same day as spend.
- 3.8. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.

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3.9. All redemptions are further subject to the General Terms and Conditions as set out below.

#### 4. Citi Cardmembers Exclusive

12 January – 24 February 2024 (both dates inclusive)

- 4.1. Citi Cardmembers who charge a minimum nett spend of S\$188 (“Qualifying Spend”) at Jem from 12 January to 24 February 2024 are eligible to redeem a S\$10 Lendlease voucher.
- 4.2. Citi Mastercard Cardmembers who charge a minimum nett spend of S\$188 (“Qualifying Spend”) at Jem from 12 January to 24 February 2024 are eligible to redeem a S\$20 Lendlease voucher.
- 4.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- 4.4. The S\$10 Lendlease voucher shall be issued in the form of two (2) pieces of S\$5 Lendlease voucher or Lendlease E-Voucher to qualifying members.
- 4.5. The S\$20 Lendlease voucher shall be issued in the form of four (4) pieces of S\$5 Lendlease voucher or Lendlease E-Voucher to qualifying members.
- 4.6. The S\$10 Lendlease voucher and S\$10 Lendlease E-Voucher is limited to the first 3,280 Citi Cardmembers only on a first-come, first-served basis and while stocks last.
- 4.7. The S\$20 Lendlease voucher and S\$20 Lendlease E-Voucher is limited to the first 400 Citi Mastercard Cardmembers only on a first-come, first-served basis and while stocks last.
- 4.8. The Qualifying Spend is based on up to three (3) combined same-day receipts.
- 4.9. In meeting the Qualifying Spend, Citi Mastercard Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Jem retailers), banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease vouchers and SISTIC tickets from the Concierge Desk are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.
- 4.10. Citi Cardmembers with receipts from FairPrice Xtra require double spending for redemption.
- 4.11. To receive the S\$10/S\$20 Lendlease voucher(s) or S\$10/S\$20 Lendlease E-Voucher(s), the eligible Citi Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip and corresponding Citi Card at Jem L3 Concierge Desk only (last redemption at 9.30pm). For transactions made via contactless payment e.g., Apple Pay, FavePay, GrabPay etc. that are without Card Charge Slip, Citi Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- 4.12. Redemption must be made on the same day as spend and is limited to one (1) redemption per Citi Cardmember per day.
- 4.13. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.

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- 4.14. Terms and Conditions stated on Lendlease vouchers apply.
- 4.15. Citi Cardmembers may contact Jem at 62255536 in the event of any disputes regarding the Promotion.
- 4.16. Citibank and Jem’s decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 4.17. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 4.18. Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Cardmember from third parties with the vouchers (“Redeemed Products”) and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- 4.19. Citibank and Jem reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 4.20. "Citibank" refers to Citibank Singapore Limited and "Jem" refers to DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- 4.21. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 4.22. All redemptions are further subject to the General Terms and Conditions as set out below.

### 5. Lendlease Plus Sign-Up Bonus

12 January – 24 February 2024 (both dates inclusive)

- 5.1. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or [lendleaseplus.com](https://lendleaseplus.com) with promo codes ‘CNY88Jem’ and ‘LLPCNY88’ shall be awarded with bonus 28,000 Plus\$ and 2X chances for Dragon Year Draw with every S\$68 nett spend.
- 5.2. Promo code ‘CNY88Jem’ and ‘LLPCNY88’ are limited to the first 500 for new and eligible sign-ups each.
- 5.3. Bonus 28,000 Plus\$ will be awarded into members’ accounts instantly upon successful membership registration.
- 5.4. Lucky draw chances awarded are limited to a maximum daily cap, based on the following:
- | Membership Tier | Max. Chances Per Day |
|-----------------|----------------------|
| Basic           | Ten (10) chances     |
| Premium         | Twenty (20) chances  |
- 5.5. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.6. All redemptions are further subject to the General Terms and Conditions as set out below.

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#### General Terms and Conditions

- i. The promotion described The Promotion described in this document (the “Promotion”) is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- ix. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- x. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- xi. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (“**The Management**”) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xiii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial

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REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.

- xiv. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xv. The Management’s decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xvi. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvii. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xviii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xx. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xxi. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxii. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT’s decision shall be final and no correspondence will be entertained.
- xxiii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiv. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.