

## Grab These Offers (“Promotion”)

### Terms & Conditions

#### 1. Weekend Fun

17 – 19, 24 – 26, 31 May & 2, 7 – 9, 14 – 16, 21 – 23 June 2024 (both dates inclusive)

- 1.1. Shoppers with accumulated minimum nett spend of **S\$50** within three (3) combined same-day receipts at Jem, will be eligible to participate in the workshop during the respective period:

Workshop	Spending Period	Time
Mosaic Tiles Coaster	17 – 19 May & 24 – 26 May 2024	12pm – 8pm (last entry at 7.30pm)
Customised Name Tags	31 May – 2 June & 7 – 9 June 2024	
Pressed Flower Frames	14 – 16 June & 21 – 23 June 2024	

- 1.2. Receipts from FairPrice Xtra require double spending for redemption.
- 1.3. Redemption must be made on the same day as purchase. To qualify for the redemption, shoppers must present original receipts at the L3 Concierge Desk before 7.30pm for verification.
- 1.4. Each workshop is limited to first 100 redemptions per day and at one (1) redemption per shopper per day. Redemption is on a first-come, first-served basis, while stocks last.
- 1.5. Entry into the workshop space at L3 (outside IKEA Jurong) must be made on the same day as purchase, and is on a first-come first-served basis, upon presentation of the receipt(s). Each session is limited to 30 minutes and last entry is at 7.30pm.
- 1.6. The workshop is recommended for all ages. Children below 7 years old should always be accompanied and supervised by their parents / guardians. It shall be the sole responsibility of the parents/guardians to ensure the safety of their children during activities.
- 1.7. By entering the art jamming workshop area, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Jem Management for publicity and/or marketing purposes.
- 1.8. All redemptions are further subject to the General Terms & Conditions as set out below.

#### 2. Perk Up Deal

10 May – 23 June 2024 (both dates inclusive)

- 2.1. Shoppers are eligible to redeem a S\$10 Lendlease voucher with a minimum nett spend of **S\$280** at Jem, within three (3) combined same-day receipts.
- 2.2. Receipts from FairPrice Xtra require double spending for redemption.
- 2.3. Limited to the first 3,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- 2.4. Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. The voucher will be credited to their wallet in-app upon approval of qualifying receipt(s) within two (2) working days. There will strictly be no conversion of redeemed E-Vouchers to physical Vouchers.
- 2.5. Non-members can clock their spends by submitting same-day receipts at the L3 Concierge Desk.
- 2.6. The S\$10 Lendlease voucher shall be issued in the form of two (2) pieces of S\$5 Lendlease E-Vouchers to qualifying members and physical Lendlease vouchers to qualifying non-Lendlease Plus Members.
- 2.7. Redemption must be made on the same day as purchase and is limited to one (1) redemption per shopper per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.

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- 2.8. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 2.9. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 2.10. All redemptions are further subject to the General Terms and Conditions as set out below.

### 3. Seize The Offer *Lendlease Plus Members Exclusive* 10 May – 30 June 2024 (both dates inclusive)

- 3.1. Lendlease Plus Members are eligible to redeem S\$10 retailers’ E-Vouchers with **1,000 Plus\$** on the Lendlease Plus mobile app, “Rewards” section during the campaign period.
- 3.2. Retailers’ E-Vouchers will be launched at 12pm on Fridays – 10, 17, 24, 31 May and 7, 14, 21 June 2024.
- 3.3. All redemptions are available on a first-come, first-served basis and while stocks last.
- 3.4. Retailers’ E-Vouchers will be released on varying dates and usable only at Lendlease Mall outlets as stated in the T&Cs of each E-Voucher. Detailed terms and conditions stated on respective E-Vouchers apply.
- 3.5. Redemption is limited to a maximum of two (2) E-Vouchers per member per voucher type throughout the promotion period.
- 3.6. To utilise the E-Voucher(s), members must present the unique QR code of the redeemed E-Voucher in their Lendlease Plus mobile in-app wallet to the shop staff prior to payment for scanning using the JeriPay terminal.
- 3.7. Limited to usage of maximum two (2) E-Vouchers per transaction, unless otherwise stated.
- 3.8. The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- 3.9. All E-Vouchers are valid for use till 31 July 2024. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 3.10. All E-Vouchers and Plus\$ are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- 3.11. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.12. For updates on participating retailers’ operating hours, please refer to respective retailers’ website and/or social media pages.
- 3.13. The Management and participating retailers reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.
- 3.14. All redemptions are further subject to the General Terms and Conditions as set out below.

### 4. Weekday Grabs *Lendlease Plus Members Exclusive* 10 May – 23 June 2024 (both dates inclusive)

- 4.1. Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of **S\$150** on weekdays at Jem, within a maximum of three (3) combined same-day receipts.

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- 4.2. Receipts from FairPrice Xtra require double spending for redemption.
- 4.3. Redemption is available from Monday to Friday only, and is limited to one (1) redemption per member per day regardless of total amount spent.
- 4.4. Redemption is not valid on public holidays on 22 May (Wednesday) and 17 June (Monday) 2024.
- 4.5. Limited to the first 8,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- 4.6. Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Plus\$ will be credited to their in-app wallet upon approval of qualifying receipts within two (2) working days.
- 4.7. Redemption must be made on the same day as spend.
- 4.8. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 4.9. All redemptions are further subject to the General Terms and Conditions as set out below.

### 5. Citi Cardmembers Exclusive

10 May – 23 June 2024 (both dates inclusive)

- 5.1. Citi Cardmembers who charge a minimum nett spend of **S\$200** (“Qualifying Spend”) at Jem from 10 May to 23 June 2024 are eligible to redeem a S\$10 Lendlease voucher. Citi Cardmembers receipts from FairPrice Xtra require double spending for redemption.
- 5.2. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- 5.3. The S\$10 Lendlease voucher shall be issued in the form of two (2) pieces of S\$5 Lendlease voucher or Lendlease E-Voucher to qualifying members.
- 5.4. The S\$10 Lendlease voucher / E-Voucher is limited to the first 1,500 Citi Cardmembers only on a first-come, first-served basis and while stocks last.
- 5.5. The Qualifying Spend is based on up to three (3) combined same-day receipts.
- 5.6. In meeting the Qualifying Spend, Citi Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Jem retailers), banks, money-changing facilities, trade-in of products, top-up card machines or transactions in connection to the car park, purchase of cash cards / gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem retailers, and purchase of Lendlease vouchers and SISTIC tickets from the Concierge Desk are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.
- 5.7. To receive the S\$10 Lendlease voucher / E-Voucher(s), the eligible Citi Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip and corresponding Citi Card at Jem L3 Concierge Desk only (last redemption at 9.30pm). For transactions made via contactless payment e.g., Apple Pay, FavePay, GrabPay etc. that are without Card Charge Slip, Citi Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- 5.8. Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Cardmember per day.
- 5.9. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes / vouchers.

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- 5.10. Terms and Conditions stated on Lendlease vouchers apply.
- 5.11. Citi Cardmembers may contact Jem at 62255536 in the event of any disputes regarding the Promotion.
- 5.12. Citibank and Jem’s decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 5.13. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 5.14. Jem shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Cardmember from third parties with the vouchers (“Redeemed Products”) and Jem shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- 5.15. Citibank and Jem reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 5.16. "Citibank" refers to Citibank Singapore Limited and "Jem" refers to DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- 5.17. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.18. All redemptions are further subject to the General Terms and Conditions as set out below.

### General Terms and Conditions

- i. The promotion described The Promotion described in this document (the “Promotion”) is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.

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- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only nett amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (“**The Management**”) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xiv. The Management’s decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvi. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold

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DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.

- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT’s decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.