

Game On: Shop, Play & Win at Jem (“Promotion”)

Terms & Conditions

1. Catch ‘N’ Shop

6 – 29 September 2024 (both dates inclusive)

- 1.1. Shoppers are eligible to redeem one (1) game chance with minimum nett spend of **S\$30** within one (1) same-day receipts at Jem from 6 – 29 September 2024 (both dates inclusive).
- 1.2. Receipts from FairPrice Xtra require double spending for redemption.
- 1.3. Redemption must be made on the same day as purchase and is limited to three (3) game chances per shopper per day, regardless of total amount spent.
- 1.4. To qualify for the game chances,
 - 1.4.1. Lendlease Plus Members must clock their spending by uploading receipts of minimum S\$30 nett spend via the Lendlease Plus mobile app. Game chances will be credited to their in-app wallet upon approval of qualifying receipts within two (2) working days; and
 - 1.4.2. Non-Members must one (1) same-day original receipts at the L3 Concierge Desk only (last redemption at 7.30pm on 29 September 2024) for verification and awarding of game chances.
 - 1.4.2.1. Concierge will present a URL for non-members to access the game wallet site and scan the QR code generated by the Concierge to obtain the unique game wallet QR code.
 - 1.4.3. On 29 September 2024, Lendlease Plus Members and Non-Members must present their original receipts at L3 Concierge Desk before 7.30pm for clocking of receipts in order to receive their game chances instantly.
- 1.5. One (1) game chance entitles one (1) game round at the Catch ‘N’ Shop game event held from 12 – 15, 19 – 22, and 26 – 29 September 2024, 12pm - 8pm at L3 (outside IKEA Jurong).
- 1.6. Entry into the Catch ‘N’ Shop game event is on a first-come first-served basis, upon presentation of the Lendlease Plus unique in-app membership QR code, or game wallet QR code. Last entry daily is at 7.45pm.
- 1.7. One (1) game chance is redeemable for one (1) game round of 15 seconds. To activate the game,
 - 1.7.1. Lendlease Plus Members are required to scan their in-app Lendlease Plus membership QR code, and
 - 1.7.2. Non-Members are required to scan the QR code obtained from the Concierge.Once the chance has been activated, the game play will commence, and no re-try will be allowed.
- 1.8. Every 500 coins won from the game can be converted to a S\$5 Lendlease voucher.
- 1.9. Merging of coins from multiple accounts are not allowed.
- 1.10. The S\$5 Lendlease voucher shall be issued in the form of Lendlease E-Voucher to qualifying members and physical Lendlease voucher to qualifying non-Lendlease Plus Members.
- 1.11. All coins accumulated via the Catch ‘N’ Shop game event must be converted into vouchers using the self-service kiosk at L3 (outside IKEA Jurong) or L3 Concierge desk, by 29 September 2024, 9.30pm.
- 1.12. All vouchers awarded are valid for use at Jem within two (2) months from date of issuance only, and are non-refundable or non-exchangeable for other denominations, cash and other gift prizes/vouchers.

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- 1.13. Catch ‘N’ Shop is a game recommended for all ages. Participants aged 16 years old and below shall enter the game with a Lendlease Plus account held by their parents / guardians. Children below 7 years old should always be accompanied and supervised by their parents / guardians. It shall be the sole responsibility of the parents / guardians to ensure the safety of their children during activities.
- 1.14. By entering the Catch ‘N’ Shop game event, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Jem Management for publicity and/or marketing purposes.
- 1.15. All redemptions are further subject to the General Terms & Conditions as set out below.

2. Level-Up Your Rewards

6 September – 27 October 2024 (both dates inclusive)

- 2.1. Shoppers are eligible to redeem a S\$5 Lendlease voucher with a minimum nett spend of **S\$160** at Jem, within three (3) combined same-day receipts.
- 2.2. Lendlease Plus Members are eligible to redeem a S\$5 Lendlease E-Voucher with a minimum nett spend of **S\$140** at Jem, within three (3) combined same-day receipts.
- 2.3. The S\$5 Lendlease voucher shall be issued in the form of Lendlease E-Voucher to qualifying members and physical Lendlease voucher to qualifying non-Lendlease Plus Members.
- 2.4. All vouchers awarded are valid for use at Jem within six (6) months from date of issuance only.
- 2.5. Receipts from FairPrice Xtra require double spending for redemption.
- 2.6. Limited to first 15,000 redemptions throughout the Promotion period. Redemptions must be made on the same day as purchase and is limited to one (1) redemption per shopper or member per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 2.7. Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. The E-Voucher will be credited to their wallet in-app upon approval of qualifying receipt(s) within two (2) working days. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- 2.8. Non-members can clock their spends by submitting same-day receipts at the L3 Concierge Desk.
- 2.9. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 2.10. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 2.11. All redemptions are further subject to the General Terms and Conditions as set out below.

3. Unlock Lendlease Plus Bounties *Lendlease Plus Premium Members Exclusive*

6 September – 27 October 2024 (both dates inclusive)

- 3.1. Lendlease Plus Premium Members are eligible to redeem a S\$10 Lendlease voucher with a minimum nett spend of **S\$280** at Jem, within three (3) combined same-day receipts.
- 3.2. Receipts from FairPrice Xtra require double spending for redemption.

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- 3.3. Limited to first 3,000 redemptions throughout the Promotion period. Redemptions must be made on the same day as purchase and is limited to one (1) redemption per shopper per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 3.4. Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. The voucher will be credited to their wallet in-app upon approval of qualifying receipt(s) within two (2) working days. There will strictly be no conversion of redeemed E-Vouchers to physical Vouchers.
- 3.5. The S\$10 Lendlease voucher shall be issued in the form of two (2) pieces of S\$5 Lendlease E-Vouchers to qualifying members.
- 3.6. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes / vouchers.
- 3.7. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 3.8. All redemptions are further subject to the General Terms and Conditions as set out below.

4. Lendlease Plus Member Signup Bonus *New Members Exclusive*

6 September – 27 October 2024 (both dates inclusive)

- 4.1. The signup reward of 5,000 Plus\$ will be awarded into Members' accounts instantly upon successful membership registration using the promo code 'GameOnJem'.
- 4.2. S\$10 Lendlease E-Voucher will be credited into new member's in-app wallet upon approval of the first receipt with a minimum nett spend of **S\$50**.
- 4.3. Members with receipts from FairPrice Xtra require double spending for redemption.
- 4.4. Promo code is limited to the first 200 new and eligible sign-ups.
- 4.5. Limited to 1 redemption per new member during the Promotion Period.
- 4.6. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 4.7. All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the “Promotion”) is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for DBS Trustee Limited (in its capacity as trustee of Lendlease Global Commercial REIT).
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Jem reserves the right to request for proof of age at any time.
- iii. For redemptions at the L3 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).

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- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Jem retailers), money- changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards / gift vouchers / membership / insurances / travellers’ cheques / lottery tickets, payment of bills at any Jem outlet, purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only nett amount paid on the same day of redemption is valid.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (“**The Management**”) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotion, or otherwise deal with DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xiv. The Management’s decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xv. Jem and DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvi. The decision by DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.

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- xvii. Lendlease Malls or DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xxi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT’s decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.